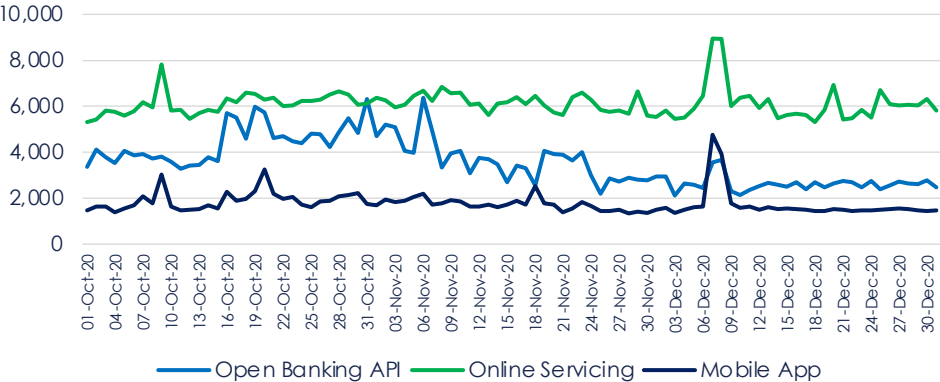


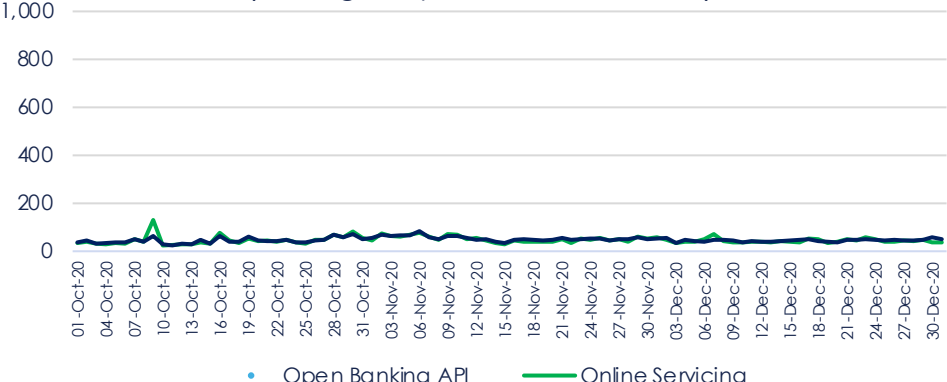
Quarterly statistics on availability and performance

Here you can find out about the availability and performance of Online Servicing, Mobile App and Open Banking API. These are reported and published online quarterly.

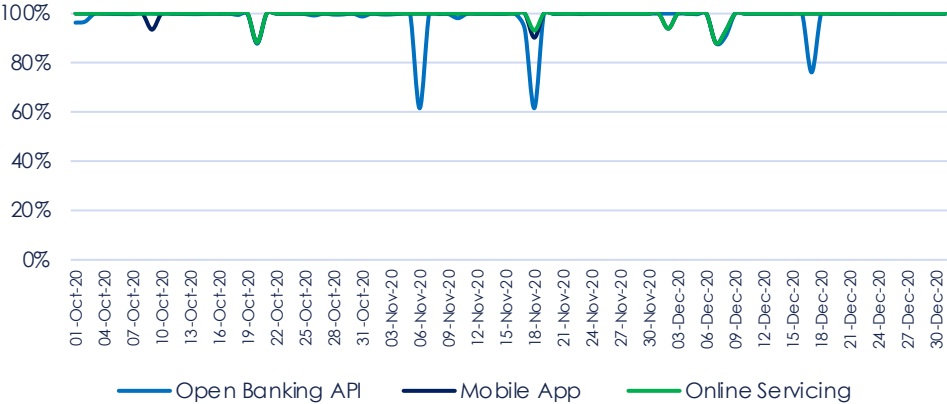
Account Information performance
(average response in milliseconds)



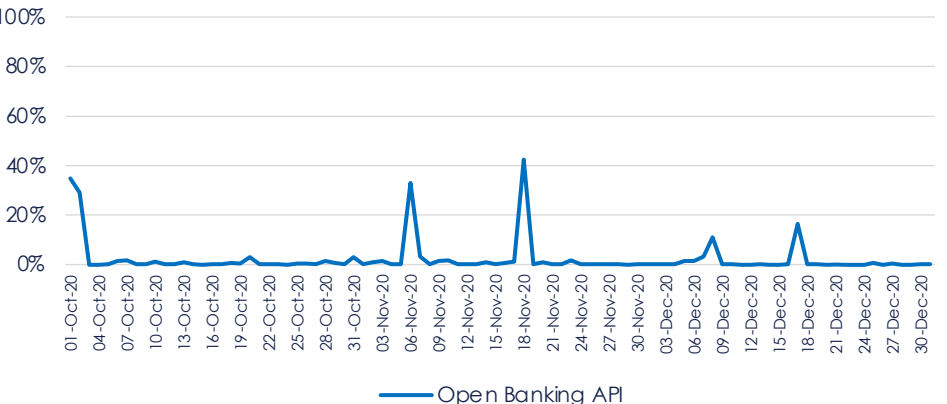
Payment Initiation performance
(average response in milliseconds)



Uptime (%)



API Error response rate (%)



*CBPII excluded as no usage to date